

Shell Canada Limited Fuel System Problems
Class Proceeding Settlement

Vouchers Claim Form
for Residents of Quebec

Please complete the designated sections below and return this form to be delivered or postmarked no later than <• 90 days from the date of the second publication>, to:

Shell Canada Limited
P.O. Box 40, Stn. Anjou
Montréal, Québec H1K 4G5
Attention: Claims Adjudication Department

Customers of Shell may be entitled to receive Vouchers relating to the purchase of Shell-branded gasoline from March 1, 2001, to October 31 2002. Please read this Vouchers Claim Form carefully to determine whether or not you are entitled to compensation and, if so, in what amount.

If you are claiming for Vouchers, you must fill out all applicable parts of the Vouchers Claim Form and send it and other documents specified in the Vouchers Claim Form to Shell. If you do not follow the instructions or do not complete the Vouchers Claim Form, your claim may be delayed or denied.

Please type or print clearly.

Section I – Claimant Information

Name: _____

Address: _____ Prov.: _____

Daytime Phone Number (____) _____ Alternate Phone Number (____) _____

Email Address (optional): _____

Section II – Vouchers only

To be eligible for compensation, you must not have received compensation for Expenses incurred for repair of Fuel System Problems or for Inspection Costs as a result of the inspection of your vehicle’s fuel system under the Settlement Agreement. **You cannot file a claim for Vouchers at the same time as you file an Expenses Claim or an Inspection Costs Claim.** However, if you have filed an Inspection Costs Claim and decided to abandon the Inspection Costs Claim because you do not agree with Shell’s decision on the location of the inspection, then you can file a Vouchers Claim.

➤ If you can certify that you have not received compensation for Expenses or for Inspection Costs, please check the first box below and sign in the space indicated. If you have abandoned an Inspection Costs Claim, please check the second box below and sign in the space indicated.

I have not received compensation for Expenses incurred for repair of Fuel System Problems or for the costs of the inspection of my vehicle’s fuel system under the Settlement Agreement. _____
(signature of claimant)

I have abandoned my Inspection Costs Claim filed on _____

(signature of claimant)

Section III – Prior Compensation by Shell

Shell has already compensated many customers relating to the fuel used during the period described. If you have received any compensation from Shell, you must declare it here. This includes gift certificates received as a goodwill payment or for inconvenience. Any compensation previously received from Shell under the same head will be deducted from the amount to which you may otherwise be entitled under this settlement.

Also, if you have received compensation from Shell specifically for Expenses, you are not eligible to claim for Vouchers. Expenses are repair bills, towing, reasonable alternative transportation costs, lodging and meals incurred in respect of fuel system problem(s) such as full pump problems causing a failure to start following a period of inactivity or such as fuel sensor problems causing a wavering or stuck fuel gauge, or a fuel warning light blinking empty when the tank was substantially full.

➤ Please check the box which applies to you, and sign in the space indicated.

I have not received **any** compensation from Shell (including via Crawford) relating to the use of Shell fuel in my vehicle between March 1, 2001, and October 31, 2002. _____
 (signature of claimant)

I have received compensation from Shell (including via Crawford) for repairs, in the amount of \$_____. _____
 (signature of claimant)
 This amount was paid to me on ____ / ____ / ____.
(mm) (dd) (yy)

I have received compensation from Shell (including via Crawford) for inconvenience, in the amount of \$_____. _____
 (signature of claimant)
 This amount was paid to me on ____ / ____ / ____.

I have received compensation from Shell (including via Crawford) for vouchers received as goodwill, in the amount of \$_____. _____
 (signature of claimant)
 This amount was paid to me on ____ / ____ / ____.

Section IV – Gas Purchases

*To be eligible to receive Vouchers under the Settlement Agreement, you must have purchased **at least \$1,500** of Shell-branded gasoline, between March 1, 2001, and October 31, 2002, for use in your vehicle identified in Section V.*

➤ You can prove your gas purchases in one of two ways:

1. Attach receipts or AIR MILES® statements showing purchases of Shell-branded gasoline between March 1, 2001, and October 31, 2002, which total at least **\$1,500**. If you have attached receipts or AIR MILES® statements, please check this box.
2. If you do not have receipts or AIR MILES® statements, but purchased at least **\$1,500** of Shell-branded gasoline between March 1, 2001, and October 31, 2002,

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\$1,500 of Shell-branded gasoline between March 1, 2001, and October 31, 2002, you must provide an affidavit on the following page, signed and declared to be true in front of any commissioner of oaths, notary, lawyer, justice of the peace, judge, provincial court judge, clerk of a court of justice or his deputy, or mayor in your territory or province. If you are providing the affidavit on the following page, please check this box.

Affidavit – Purchase of Shell Gasoline- Vouchers		
PART A – TO BE COMPLETED BY THE CLAIMANT:		
Canada, Province of Québec:	In the matter of Shell Canada Limited Fuel System Problems Class Proceeding Settlement	
<p>I _____ of _____, district of _____ (name) (city or town)</p> <p>_____ in the province of Québec, do solemnly affirm as follows: (district)</p> <p>I purchased at least \$1,500 of Shell-branded gasoline between March 1, 2001, and October 31, 2002, from retail outlets within Canada, for use in the vehicle which I have identified in Section V of my Vouchers Claim to Shell, and all the facts stated in the present affidavit are true.</p> <p style="text-align: right;">_____</p> <p style="text-align: right;">(signature)</p>		
PART B – TO BE COMPLETED BY THE PERSON RECEIVING THE OATH		
<p>Declared before me at _____, district of _____ (city or town)</p> <p>_____ in the province or territory of _____ (district) (province or territory)</p> <p>this _____ day of _____, 20__.</p>		
Name of the Person Receiving the Oath (please print)	Signature of the Person Receiving the Oath	Title

Section V – Claims Information

If you have completed Sections I, II, III and IV and supplied the material requested, you may be eligible for compensation (less compensation already received from Shell for the same head of compensation, if any) in one of the following three categories. Please read the following carefully to determine your category and the additional documentation you must provide to Shell:

Category 1: *You owned or leased a Chrysler vehicle (including Dodge and Plymouth vehicles), but not a Chrysler Jeep vehicle, of model years 1996 to 2003 inclusive and you have purchased for it at least \$1,500 of Shell-branded gasoline between March 1, 2001, and October 31, 2002.*

Category 2: *You owned or leased any make of vehicle other than those described in Category 1, of model years 1996 to 2003 inclusive, and you have purchased for it at least \$1,500 of Shell-branded gasoline between March 1, 2001, and October 31, 2002.*

Category 3: *You owned or leased any make of vehicle of model years older than 1996 and you have purchased for it at least \$1,500 of Shell branded gasoline between March 1, 2001, and October 31, 2002.*

Please complete the information only in the Claims Category applicable to you.

Category 1 Claims

Part A: Ownership

If the vehicle you owned or leased was a Chrysler vehicle (including Dodge and Plymouth vehicles), but not a Chrysler Jeep vehicle, of model year 1996 to 2003 inclusive, and you have purchased for it at least \$1,500 of Shell-branded gasoline between March 1, 2001, and October 31, 2002, please check this box.

If you have checked the above box, please complete the information on this page.

My vehicle: model: _____ year: _____

- Please provide proof of ownership by attaching a copy of the purchase contract, or proof of lease by attaching a copy of the lease.

Part B: Compensation

If you have met the requirements of Sections I, II, III and IV and if your vehicle properly belongs to this category, you will be eligible to receive Vouchers valued at **\$70** redeemable for products and services at Shell-branded retail outlets upon timely receipt by Shell of this Vouchers Claim Form.

Category 2 Claims

Part A: Ownership

If the vehicle you owned or leased was a vehicle of model year 1996 to 2003 inclusive, which is not included in Category 1, and you have purchased for it at least \$1,500 of Shell-branded gasoline between March 1, 2001, and October 31, 2002, please check this box.

If you have checked the above box, please complete the information on this page.

For further clarity: *If you owned or leased a Chrysler, Dodge or Plymouth vehicle of model years 1996 to 2003 inclusive, which is not a Chrysler Jeep vehicle, you belong in Category 1 (above). If you owned or leased a Chrysler Jeep vehicle of model years 1996 to 2003 inclusive, you belong here in Category 2 and should complete the information below to make your claim. If you do not fit in Category 1 or 2 (i.e. if you own or lease any make of vehicle of model years earlier than 1996), proceed to Category 3 below.*

My vehicle: model _____ year: _____

- Please provide proof of ownership by attaching a copy of the purchase contract, or proof of lease by attaching a copy of the lease.

Part B: Compensation

If you have met the requirements of Sections I, II, III and IV and if your vehicle properly belongs to this category, you will be eligible to receive Vouchers valued at **\$20** redeemable for products and services at Shell-branded retail outlets upon timely receipt by Shell of this Vouchers Claim Form.

Category 3 Claims

Part A: Ownership

If the vehicle you owned or leased was a vehicle of model year older than 1996 and you have purchased for it at least \$1,500 of Shell-branded gasoline between March 1, 2001, and October 31, 2002, please check this box.

If you have checked the above box, complete the information on this page.

My vehicle: model: _____ year: _____

- Please provide proof of ownership by attaching a copy of the purchase contract, or proof of lease by attaching a copy of the lease.

Part B: Compensation

If you have met the requirements of Sections I, II, III and IV and if your vehicle properly belongs to this category, you will be eligible to receive Vouchers valued at **\$20**

redeemable for products and services at Shell-branded retail outlets upon timely receipt by Shell of this Vouchers Claim Form.

Section VI – Claimant’s Declaration

YOU must complete this section for your claim to be considered:

I hereby declare that the information provided in this Claim Form is true and accurate, to the best of my knowledge.

Signed: _____
(signature of claimant)

Dated: _____
(month / day / year)

Vouchers Claim Form Checklist

This Claim Form must be postmarked or delivered no later than < • 90 days from 2nd publication of Notice>. Take a moment to make sure that you have included the following items with your Vouchers Claim Form. An incomplete Claim Form could result in delay or denial of your claim:

All claimants:

Section I – Claimant Information

- Are the address and telephone number you have given accurate? Please type or print clearly.

Section II – Vouchers only

- Have you signed beside your statement? You must not have received compensation for Expenses incurred for repair of Fuel System Problems or for Inspection Costs as a result of the inspection of your vehicle's fuel system under the Settlement Agreement. **You cannot file a claim for Vouchers at the same time as an Expenses Claim or an Inspection Costs Claim.** However, you can file a Vouchers Claim after having filed an Inspection Costs Claim if you do not agree with the decision of Shell on the location of the inspection and decide to abandon the Inspection Costs Claim.

Section III – Prior Compensation

- Have you signed beside the line that applies to you?

Section IV – Gasoline Purchase

- Have you provided receipts showing that you purchased the required quantity of Shell Gasoline?

OR

- Have you provided a properly completed "Affidavit – Purchase of Shell Gasoline"?

Section V – Claims Information

- Have you provided a copy of your purchase contract or copy of lease?

Section VI – Claimant's Declaration

- Have you signed and dated the Claimant's Declaration at Section VI?